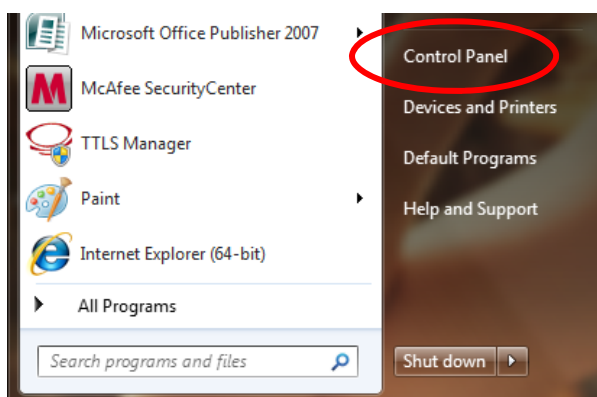


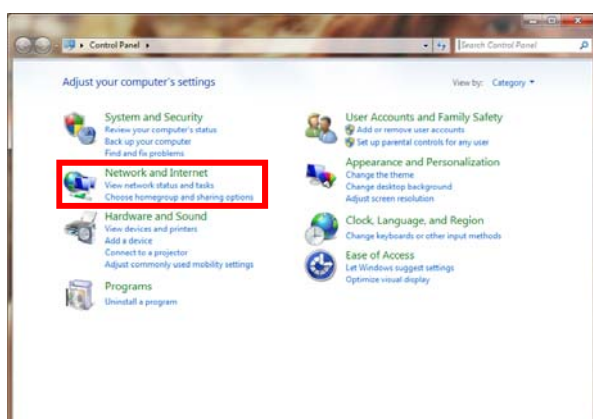
## Accessing eduroam with Windows 7

To configure and access the wireless eduroam network using Windows 7 your computer must meet the following requirements. Your operating system must be fully updated. Your computer must have a wireless network adapter. Finally your computer must be within range of an eduroam access point.

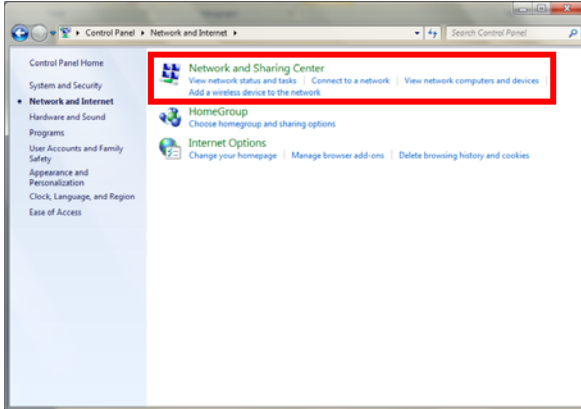


Open **start-menu** in bottom left hand corner of your screen.

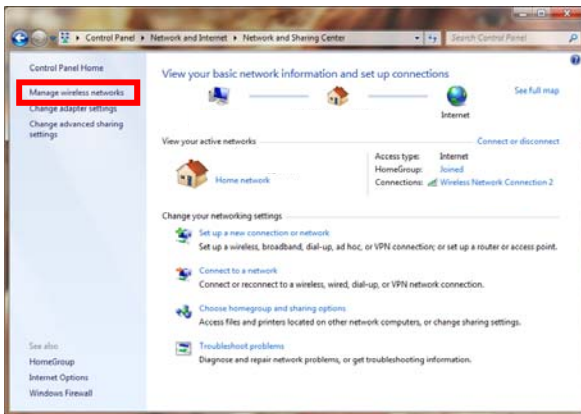
Choose **Control Panel**.



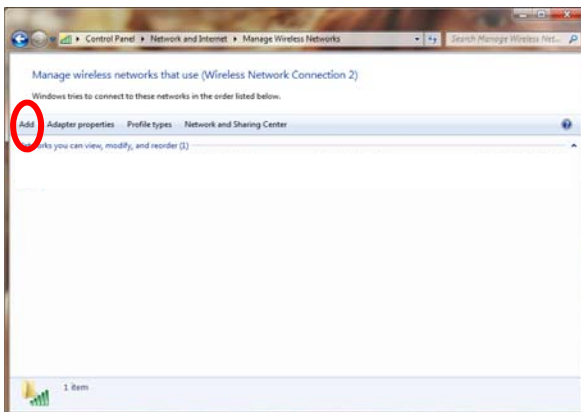
Open **Network and Internet**.



Open **Network and Sharing Center**.

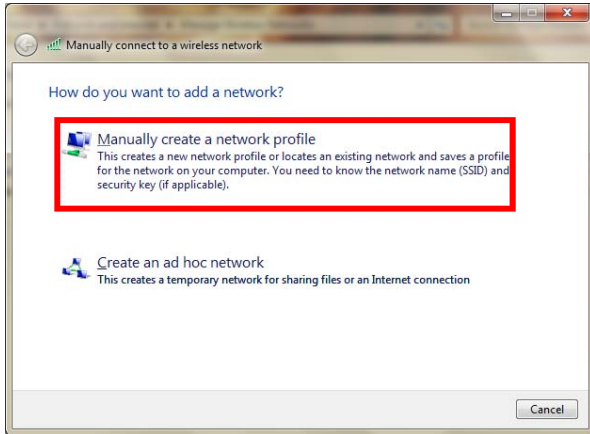


Open **Manage wireless networks**.

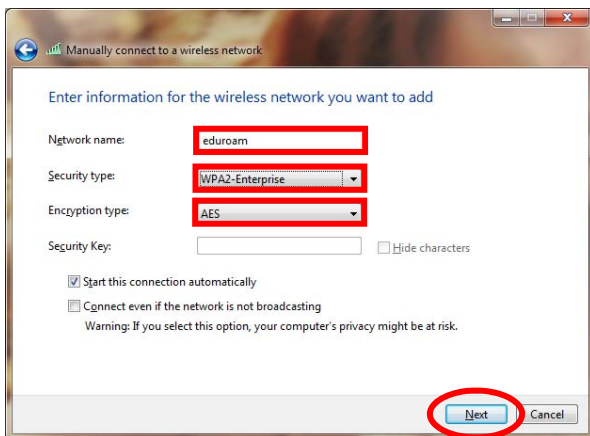


You now get an overview showing your network connections.

Click **Add**.



Choose **Manually create a network profile**.



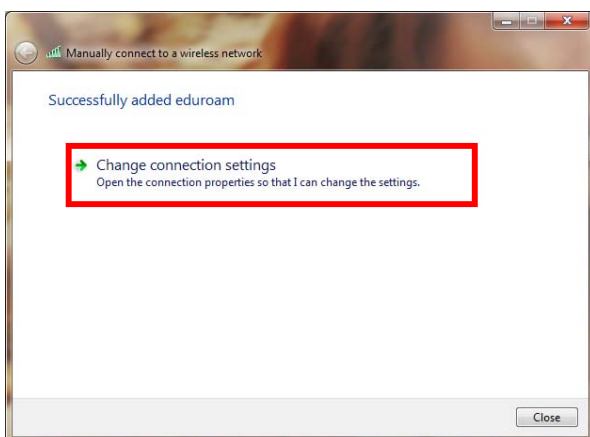
At **Network name** type **eduroam**.

At **Security type** set **WPA2-Enterprise**.

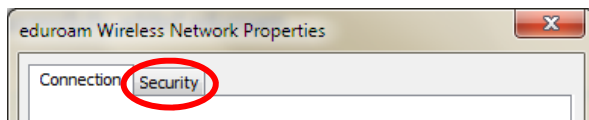
At **Encryption type** set **AES**.

Check **Connect even if this network is not broadcasting**.

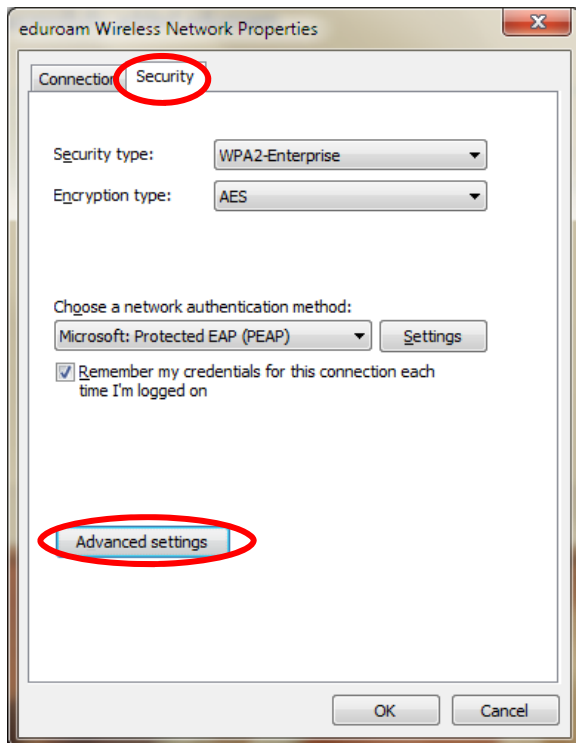
Click **Next**.



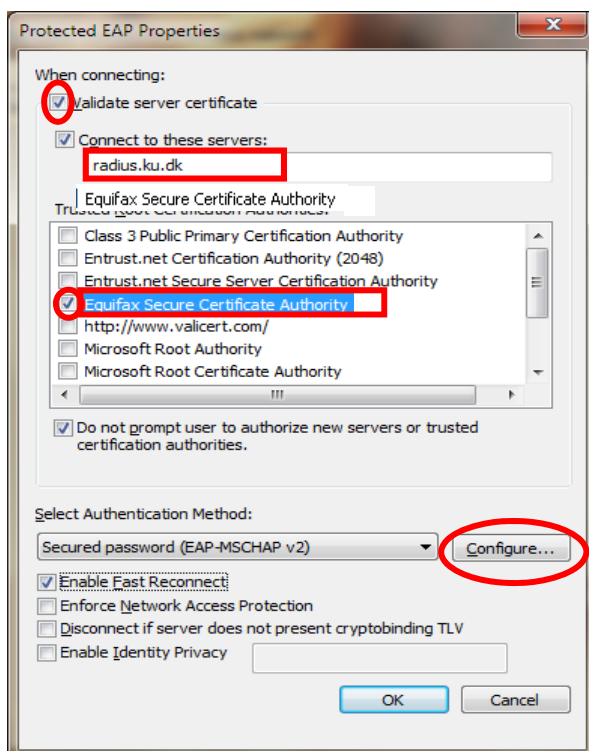
Choose **Change connection settings**.



Click the **Security**-tab.



Click **Advanced settings**.



Check **Validate server certificate**

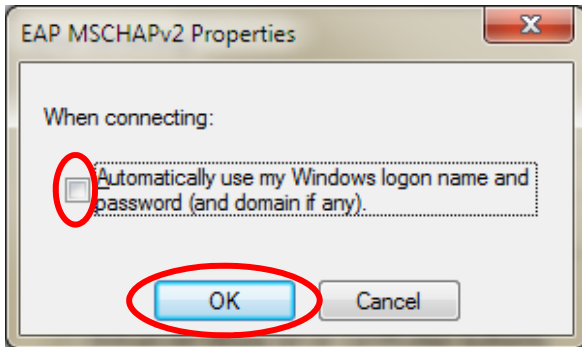
At **Connect to these servers** type **radius.ku.dk**

At **Trusted Root Certification Authority** check **Equifax Secure Certificate Authority**.

If its first time installation of eduroam Equifax-tab might not be available. Skip above mentioned check og Equifax.

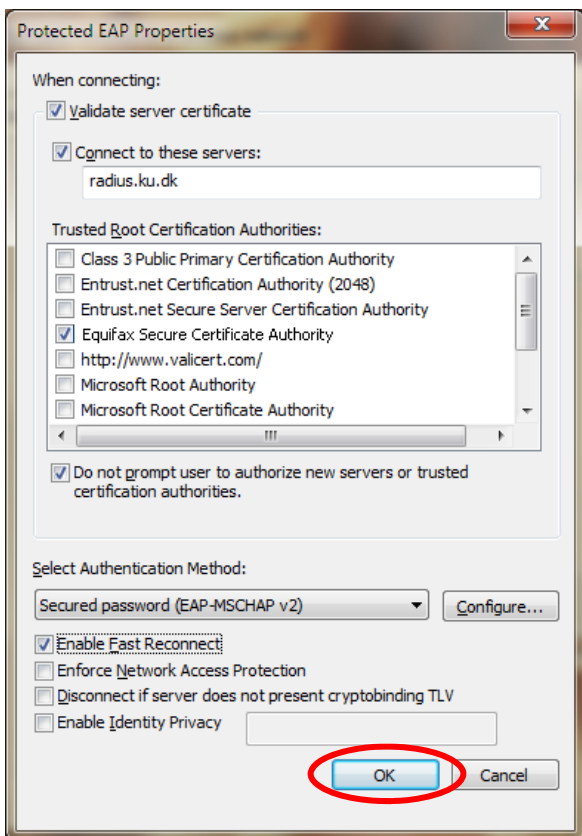
Check **Do not prompt user...**

Now click **Configure** at **Select Authentication Method: Secured password (EAP-MSCHAP v2)**.

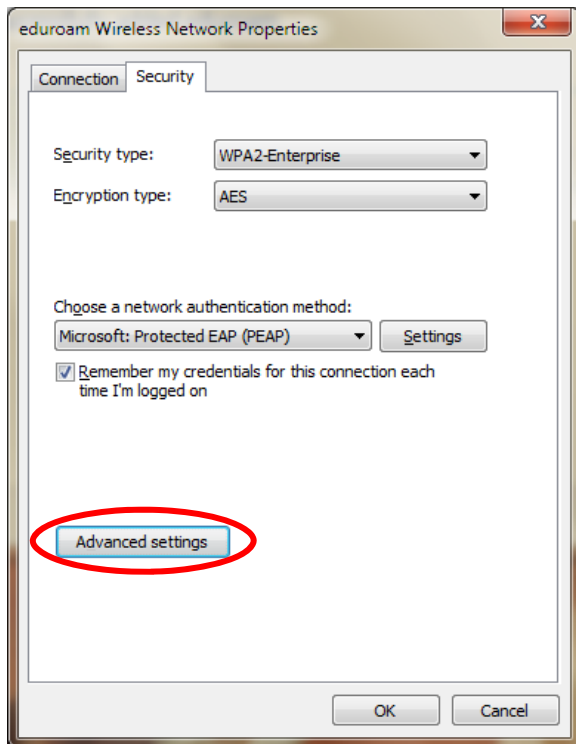


Make sure that **Automatically use my Windows logon...** is left **unchecked**.

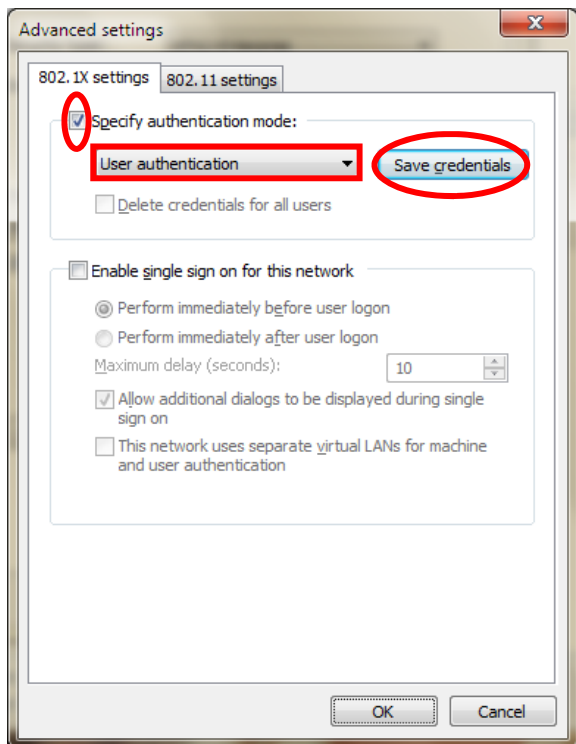
Click **Ok**.



Click **Ok**.



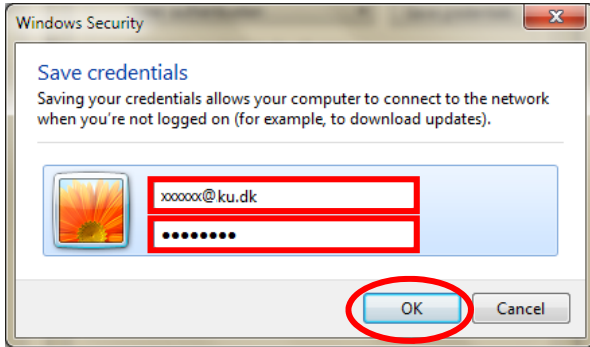
Click **Advanced settings**.



Check **Specify authentication mode**.

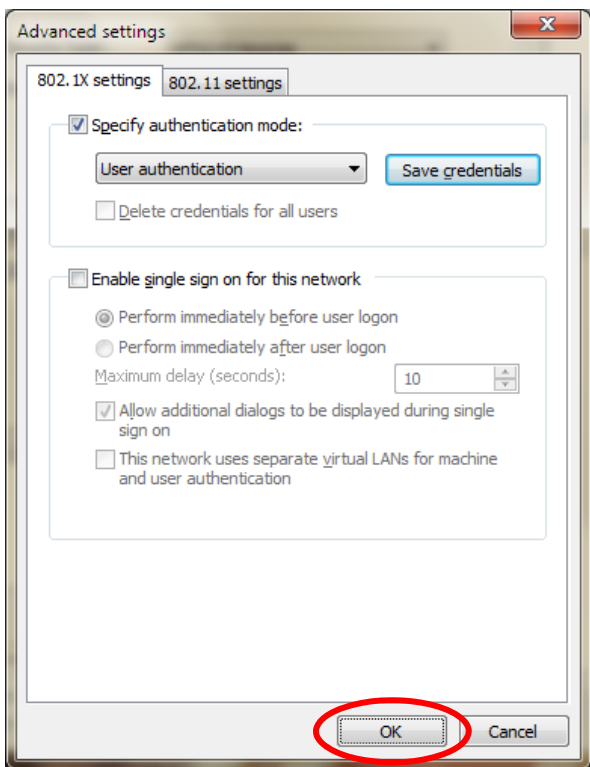
Set **User authentication**.

Click **Save credentials**.

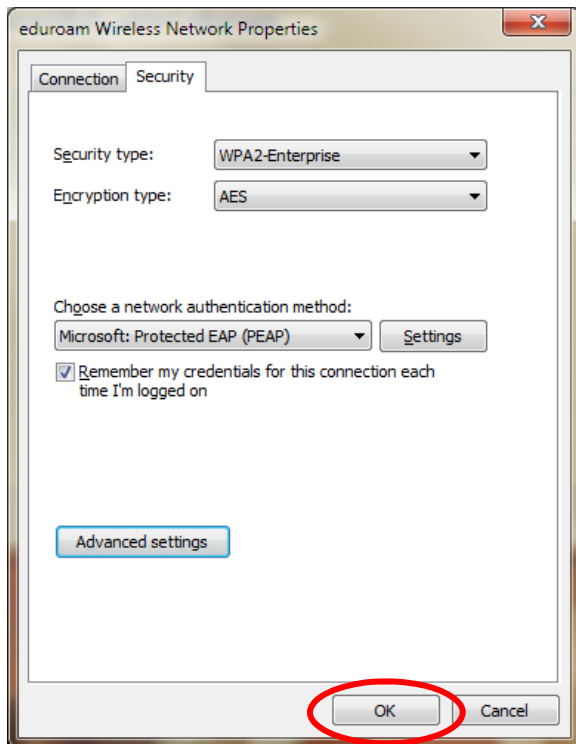


Type in your **KU Username** followed by **@ku.dk** and **Password**.

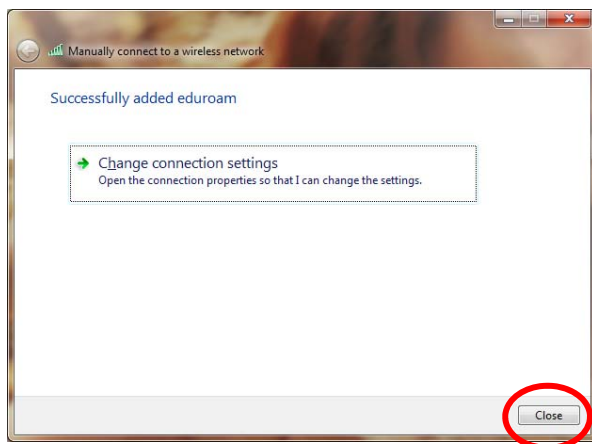
Click **Ok**.



Click **Ok**.



Click **Ok**.



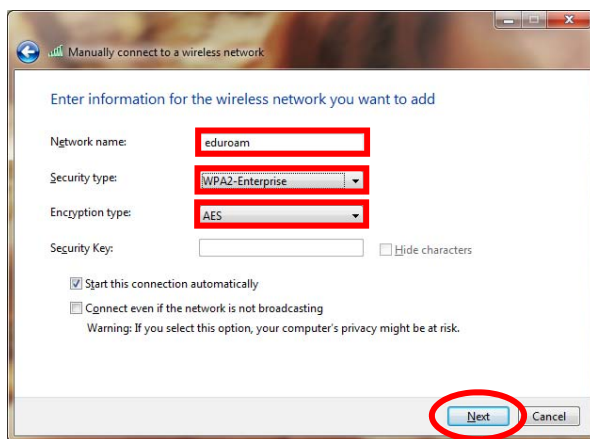
Choose **Close**.

Your computer will now automatically access the **eduroam** network when in range.

You now have access to the wireless eduroam network. To test your connectivity go to [www.ku.dk](http://www.ku.dk)

## FAQ

If you still cannot connect to the wireless eduroam try using the troubleshootguide below.



The problem might be the access point encryption. Instead of the shown i the screenshot use the following:

Security type: **WPA-Enterprise**

Encryption type: **TKIP**

When you logon to eduroam, you have to type in your password in 30 seconds. This is a security measure. If it happens then turn of your internet connection and try again.

Each faculty at KU only have a certain amount of IP-adresses available for eduroam connection. This may result in an error at logon. This problem can only be solve by your local faculty IT-department.

Finally it is important to notice that your password expires every three month. When you change it you have to reconfigure the eduroam network to avoid problems.