



How to register a multi-factor authentication (MFA) method without NemID

To increase IT security at UCPH, some applications require multi-factor authentication (MFA) when logging in. This means that you will be asked for an additional login method after logging in with your UCPH username and password. This is already the case for accessing UCPH Mail and after 10 August 2021, it also applies to KUnet, including Self Service and Groups.

This is how to register a method if you do not have NemID:

If you are a student:

You have the option to use SMS as your MFA method. Please see [this guide](#) for how to check and correct your mobile phone number to ensure that you can receive the SMS' containing the one-time passwords.

If you do not wish to use SMS as your multi-factor method, or it does not work for you, you need to register another method.

If you do not have a NemID, you need to call UCPH-IT Support on +45 35 32 32 32 Monday to Friday between 7:30am and 4pm to get assistance.

If you have a NemID, you can follow [this guide](#) to register another method.

If you are an employee, external or associated personnel:

You need to register an MFA method.

If you do not have a NemID, you need to call UCPH IT Support on +45 35 32 32 32 Monday to Friday between 7:30am and 4pm to get assistance.

If you have a Nem-ID, you can follow [this guide](#) to register a method.