

Accessing Alumni-mail from mobile phone

You can gain access to Alumni-mail from your mobile phone. The access of services depends on your phone and its configuration. This guide will help you receive and read email sent to your Alumni-mail.

To gain access you must have:

- A phone with internet access.

Important: Mobile internet access can be expensive depending on the terms of billing of your telecommunication provider.

There are two ways to gain access to Alumni-mail:

- Microsoft Exchange server. (page 1)
- IMAP server. (page 2)

Which one to select depends on your service provider.

You will need to use the software already installed on your phone. Normally it is located in the same menu as SMS. The software will typically be named Email. The program will start a setup-guide.

Configuration with ActiveSync for Exchange server

Use the software to configure email on your phone. Usually it's called email, synchronization ect. Choose Exchange/ActiveSync. The program will start a guide. Follow the guide and use the information below:

- **Email:** Your email-address ("xyz123@alumni.ku.dk")
- **Server:** oa.alumni.ku.dk
- **Username:** UCPH username ("xyz123")
- **Password:** UCPH password (password for KUnet.)

Some smartphones will ask for a domain. Leave this field open. Your smartphone will now synchronize with your calendar, contacts ect.

Configuration for IMAP server

You will need your alumni-mail credentials ("xyz123@alumni.ku.dk") and UCHP username and password. Follow the guide and use the information below:

- **IMAP serveradresse**
- **Server: exchange.ku.dk**
- **Port: 993**
- **Krypteringmetode: SSL**

And:

- **SMTP serveradresse**
- **Server: exchange.ku.dk**
- **Port: 465**
- **Krypteringsmetode: TLS**

You now have access to Alumni-mail. If you still have problems then please visit the page of [University IT](#) for further help and information.